

REGULATORY UPDATE

Subject: 24/7 Support During Regional Developments

Dear All,

Given the current circumstances in the Middle East, our thoughts are with all clients, partners, and colleagues navigating this challenging period.

Periods of regional tension remind us of the importance of resilience, preparedness, and partnership.

As an insurance and risk advisory group operating across multiple jurisdictions, we remain fully operational and committed to supporting our clients without interruption.

Our teams across the region are available 24/7 to assist with:

- Risk advisory and exposure assessments
- Policy review and coverage clarification
- Claims notification and coordination
- Business continuity support

If you require guidance, clarification, or immediate assistance, please do not hesitate to contact your usual representative within our group.

To ensure immediate assistance, we have also dedicated a 24/7 emergency support team:

☎ +20 1140607866 and +201100957200 for Commercial Lines

☎ +201140406636 and +20 1103900342 for Employee Benefits and Personal Lines

✉ emergency@ins-aic.com

About us

Associated Alliance Incorporated is an independent and private insurance and reinsurance broker, risk management advisor and employee benefits consultant.

We are present in UAE, Saudi Arabia, Qatar, Oman, Jordan, Lebanon, Egypt, Bahrain, Kuwait. We operate as well in Afghanistan, Libya, Iraq and Syria.

Through our largest network in the world, we have the capacity to carry operations in more than 120 countries.

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